

Bell Enterprises, Inc.

COUNT ON US TODAY AND TOMORROW!

We would like to highlight our fall letter with some of the improvements made to our facilities. We have automated the scale by installing a new computerized weighing system at the Mackinaw Elevator. We have also installed an outside ticket kiosk and communication system at our Congerville Elevator. All of these improvements are meant to help handle your crops and provide a better service to you, our customers.

As our growing season ends and harvest time draws near, we would like for you to take a moment and consider a few things:

- When delivering grain, we ask that all of your drivers have the **proper farm name information** to give the scale operator when they are delivering grain. First names are just as important as last names. Please check the tickets **before leaving the elevator**, making sure they are correct, for this is your receipt for your grain.
- Any producer delivering NON-GMO beans to our Congerville elevator should make sure all drivers communicate this to the scale person and pick up a dumping permit in the scale office **before dumping the beans**.
- There will be a **zero tolerance for corn in NON-GMO bean loads**.
- Tickets for your grain delivered to the elevators during harvest will be posted by 10:00 a.m. the following morning.
- Let us know whether to store, sell, or delay price your grain **as soon as you are done with each field**. Each field will be automatically stored five (5) days after completion or lack of activity. Tenants, please keep your landlords informed of deliveries.
- All empty trucks should have priority over loaded trucks on the scales.
- Those people who have old grain in the elevator at the end of September will receive storage bills during October, due November 1, 2011. This will be for a full-year's storage.

It is our pleasure to take this opportunity to thank you, our customer, for your past and continued business. We hope you are satisfied with the service you receive. "Customer Satisfaction, Commitment, and Trust" are the essential ingredients considered as we serve your grain merchandising, drying, storage, and trucking needs. If we can improve in any way, we would like for you to call us. We truly value your opinion as much as your business! **Have a safe and enjoyable harvest season!** We look forward to seeing you very soon.

Sincerely,



Kim Craig
Grain Merchandiser

***TOP PRICES FOR YOUR GRAIN AND SERVICE ARE OUR EVERY DAY MOTTO
AT BELL ENTERPRISES INC., YOUR LOCALLY OWNED ELEVATOR***

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